carbatec



OWNERS MANUAL

CARBATEC 245mm BANDSAW BS-245H

General Health & Safety Guidance

Ensure that you carefully read and fully understand the instructions in this manual before assembly, installation and use of this product. Keep these instructions in a safe place for future reference.

WARNING: for your own safety, do not attempt to operate this machine until it is completely assembled and installed according to these instructions.

WARNING: When using any machine, basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury.

Safe Operation

1. Use Personal Protective Equipment (PPE)

- The operation of any machine can result in foreign objects being thrown into your eyes, which can result in severe eye damage. Protective eyewear or other suitable eye protection or face shield should be used at all times. Everyday spectacles only have impact resistant lenses. They are not protective eyewear and do not give additional lateral protection.
- Use respiratory protective equipment (dust mask etc.) if the machining operation creates dust. Exposure to high levels of dust created by machining hardwoods, softwoods and man made composite boards can result in serious health problems. Some imported hardwoods give off highly irritating dust, which can cause a burning sensation. The use of respiratory protective equipment should not be seen as an alternative to controlling the risk of exposure at source by using adequate dust extraction equipment.
- The use of ear plugs or ear defenders is recommended when the machine is in use, particularly if the noise level exceeds 85 dB.
- Wear suitable protective gloves when handling cutting tools or blades.
 Gloves should NOT be worn when using the machine as they can be caught in moving parts of the machine.
- Non-slip safety footwear is recommended when using the machine and handling large work pieces.

2. Dress appropriately

- Do not wear loose clothing, neckties or jewellery; they can be caught in moving parts of the machine.
- Roll up long sleeves above the elbow.
- Wear protective hair covering to contain long hair.

3. Safety warnings

- Find and read any warning labels on the machine.
- It is important that any labels bearing health and safety warnings are not removed, defaced or covered. Replacement labels can be obtained by contacting our Customer Service Department.

4. Familiarise yourself with the machine

 If you are not thoroughly familiar with the operation of this machine, obtain advice from your supervisor, instructor, or other qualified person or contact your retailer for information on training courses. Do not use this machine until adequate training has been undertaken.

5. Take care when moving or positioning the machine

- Some machines can be very heavy. Ensure the floor of the area in which the machine is to be used is capable of supporting the machine.
- The machine and its various components can be heavy.
 Always adopt a safe lifting technique and seek assistance when lifting heavy components. In some cases it may be necessary to use mechanical handling equipment to position the machine within the work area.
- Some machines have optional wheel kits available to allow them to be manoeuvred around the workshop as required. Care should be taken to install these according to the instructions provided.
- Due to the nature of the design of some machines the centre of gravity will be high making them unstable when moved. Extreme care should be taken when moving any machine.
- If transportation of the machine is required then all precautions relating to the installation and handling of the machine apply. In addition, ensure that any vehicles or manual handling equipment used for transportation are of adequate specification.

6. The machine should be level and stable at all times

- When using a leg stand or cabinet base that is designed to be fitted to the machine, always ensure that it is securely fastened to the machine using the fixings provided.
- If the machine is suitable to be used on a workbench, ensure that the workbench is well constructed and capable of withstanding the weight of the machine. The machine should always be securely fastened to the workbench with appropriate fixings.
- Where possible, floor standing machines should always be secured to the floor with fixings appropriate to the structure of the floor.
- The floor surface should be sound and level. All of the feet of the
 machine should make contact with the floor surface. If they do not, either
 re-locate the machine to a more suitable position or use packing shims
 between the feet and the floor surface to ensure the machine is stable.

7. Remove adjusting keys and wrenches

 Ensure that all adjusting wrenches and keys are removed before switching the machine 'ON'. There is a risk of severe personal injury or damage to the machine from airborne objects.

8. Before switching the machine 'ON'

- Clear the machine table of all objects (tools, scrap pieces etc.)
- Make sure there is no debris between the work piece and the table / work support.
- Ensure that the work piece is not pressed against, or touching the saw blade or cutting tool.
- Check all clamps, work holding devices and fences to ensure that they
 are secure and cannot move during machining operations.
- Plan the way that you will hold and feed the work piece for the entire machining operation.

9. Whilst machining

 Before starting work, watch the machine while it runs. If it makes an unfamiliar noise or vibrates excessively, switch the machine 'OFF' immediately and disconnect it from the power supply. Do not restart until finding and correcting the source of the problem.

10. Keep the work area clear

- Working clearances can be thought of as the distances between
 machines and obstacles that allow safe operation of every machine
 without limitation. Consider existing and anticipated machine needs,
 size of material to be processed through each machine and space for
 auxiliary stands and/or work tables. Also consider the relative position of
 each machine to one another for efficient material handling. Be sure to
 allow yourself sufficient room to safely operate your machines in any
 foreseeable operation.
- Cluttered work areas and benches create the risk of accidents. Keep benches clear and tidy away tools that are not in use.
- Ensure that the floor area is kept clean and clear of any dust and debris that may create trip or slip hazards.

11. Consider the work area environment

- Do not expose the machine to rain or damp conditions.
- Keep the work area well lit and ensure that there is artificial lighting available when there is insufficient natural light to effectively light the work area. Lighting should be bright enough to eliminate shadow and prevent eye strain.
- Do not use the machine in explosive environments eg. in the presence of flammable liquids, gases or dust.
- The presence of high levels of dust created by machining wood can present a risk of fire or explosion. Always use dust extraction equipment to minimise the risk.

12. Keep other persons away (and pets)

- The machine is designed to be used by one person only.
- Do not let persons, especially children, touch the machine or extension cable (if used) and keep visitors away from the work area.
- Never leave the machine running unattended. Turn the power supply off and do not leave the machine unattended until it comes to a

General Health & Safety Guidance - cont.

complete stop.

 If the work area is to be left unattended, all machinery should be switched 'OFF' and isolated from the mains power supply.

13. Store machines safely when not in use

When not in use, machines should be stored in a dry place, out of reach
of children. Do not allow persons unfamiliar with these instructions or
with the machine to operate it.

14. Do not overreach

- Choose a working position that allows your body to remain balanced and feed the work piece in to the machine without overreaching.
- Keep proper footing and balance at all times.

15. Electrical supply

- Electrical circuits should be dedicated to each machine or large enough
 to handle combined motor amp loads. Power outlets should be located
 near each machine so that power or extension cables are not obstructing
 high-traffic areas. Observe local electrical guidelines for proper
 installation of new lighting, power outlets, or circuits.
- The machine must be connected to an earthed power supply.
- The power supply must be equipped with a circuit breaker that provides short circuit, overload and earth leakage protection.
- The voltage of the machine must correspond to the voltage of the mains power supply.
- The mains plug fitted to the machine should always match the power outlet. Do not modify the plug in any way. If a replacement plug is required it should be fitted by a competent person and of the correct type and rating for the machine.
- If you are unsure about any electrical connections always consult a qualified electrician.

16. Avoid unintentional starting of the machine

 Most machines are fitted with a no-volt release (NVR) switch to prevent unintentional starting. If in doubt always ensure the machine switch is in the 'OFF' position before connecting it to the power supply. This means the machine will not automatically start up after a power cut or switching on of the power supply, unless you first reset the start switch.

17. Outdoor use

· Your machine should not be used outdoors.

18. Extension cables

- Whenever possible, the use of extension cables is not recommended.
 If the use of an extension cable is unavoidable, then it should have a minimum core cross section of 2.5 mm² and limited to a maximum length of 3 metres.
- Extension cables should be routed away from the direct working area to prevent a trip hazard.

19. Guard against electric shock

 Avoid body contact with earthed or grounded surfaces such as pipes and radiators. There is an increased risk of electric shock if your body is earthed or grounded.

20. Always work within the machine's intended capacities

 Operator safety and machine performance are seriously adversely affected if attempts to make the machine perform beyond its limits are made.

21. Do not abuse the power cable

- Never pull the power cable to disconnect it from the power socket.
 Always use the plug.
- Keep the power cable away from heat, oil and sharp edges.
- Do not use the power cable for carrying or moving the machine.

22. Secure the work piece

- Ensure that the work piece is securely held before starting to machine it.
- When working within 300 mm of the machining area, always use a push stick to feed the work piece in to the blade or cutting tool. The push stick should have a minimum length of 400 mm. If the push stick becomes damaged, replace it immediately.

- Use extra supports (roller support stands etc.) for any work pieces large enough to tip when not held down to the table top.
- Do not use another person as a substitute for a table extension, or as additional support for a work piece that is longer or wider than the basic table, or to help feed, support, or pull the work piece.
- Do not attempt to machine more than one work piece at a time.
- When feeding the work piece towards the blade or cutting tool never position your hands in direct line of the cutting path. Avoid awkward operations and hand positions where a sudden slip could cause your hand or fingers to move into the machining area.

23. Stay alert

- Safety is a combination of operator common sense and alertness at all times when the machine is being used.
- Use all machines with extreme care and do not use the machine when you are tired or under the influence of drugs, alcohol or medication.

24. Use the correct tool for the job

- Do not use the machine for any purpose other than which it was designed.
- When selecting replacement cutting tools and blades, always ensure that they are designed to cut the material that you intend to use them for. If in any doubt seek further advice from the manufacturer.

25. Connect dust extraction equipment

- Always use dust extraction equipment. The dust extractor should be of suitable size and capacity for the machine that it is connected to and have a filtration level appropriate to the type of waste being collected.
 Refer to the relevant section of the manual for details of the specific dust extraction requirements for this machine.
- The dust extractor should be switched 'ON' before starting the machine
 that it is connected to. The dust extractor should be left running for 30
 seconds after the last machining operation is complete in order to clear
 any residual waste from the machine.

26. Ensure that the machine is correctly guarded

- Never use the machine if any of the standard safety guards and equipment are removed or damaged.
- Some machines incorporate safety interlocks to prevent the machine from being used without the guards in place. Never attempt to bypass or modify the interlocks to allow the machine to be used without the guards in place.

27. Maintain your machine with care

- This manual gives clear instructions on installation, set up and operation of the machine and also details any routine and preventative maintenance that should be performed periodically by the user.
- Remember always to switch off and unplug the machine from the power supply before carrying out any setting up or maintenance operations.
- Follow any instructions for the maintenance of accessories and consumables.
- Do not use compressed air to clean the machine. Always use a brush to dislodge dust in places that are awkward to reach and a dust extractor to collect the waste.
- Inspect electric cables periodically and, if damaged, have them replaced by an authorised service facility or qualified electrician.
- Inspect extension cables (if used) periodically and replace if damaged.

28. Keep cutting tools sharp and clean

- Correctly maintained cutting tools are easier to control and less likely to bind.
- Cutting tools and blades can become hot during use. Take extreme care
 when handling them and always allow them to cool before changing,
 adjusting or sharpening them.

29. Disconnect the machine from the power supply

 When not in use, before servicing, changing blades etc. always disconnect the machine from the power supply.

30. Check for damaged parts

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- Before each use of the machine, it should be carefully checked to determine that it will operate properly and perform its intended function.
- Check for alignment of moving parts, binding of moving parts, breakage
 of parts and any other conditions that may affect the operation of
 the machine
- A guard or other part that is damaged should be properly repaired or replaced by a qualified person unless otherwise indicated in this instruction manual.
- Do not use the machine if the switch does not turn the machine 'ON' and 'OFF'.
- Have defective switches replaced by a qualified person.

31. Warning!

 The use of any accessory or attachment, other than those recommended in this instruction manual, or recommended by our Company may present a risk of personal injury or damage to the machine and invalidation of the warranty.

32. Have your machine repaired by a qualified person

 This machine complies with the relevant safety rules and standards appropriate to its type when used in accordance with these instructions and with all of the standard safety guards and equipment in place. Only qualified persons using original spare parts should carry out repairs.
 Failure to do this may result in considerable danger to the user and invalidation of warranty.

33. Caution! Motor may become hot during use

 It is normal for motors on some machines to become hot to the touch during use. Avoid touching the motor directly when in use.

Additional Health & Safety for Bandsaws

Safe Operation

1. Familiarise yourself with the machine

- Machining operations using bandsaws have a history of serious accidents.
 Most result from contact with the moving blade while presenting material
 to the blade or moving it from the table. Other minor accidents can occur
 whilst setting, cleaning, adjusting or maintaining the machine.
- The machine is designed for cutting wood and composite board (plywood, MDF etc.). Certain plastics can also be cut using a suitable blade.

2. Before switching the machine 'ON'

- Ensure that the blade is correctly tensioned and aligned on the bandwheels and the blade guides are correctly adjusted.
- Ensure that the teeth of the blade are pointing downwards.
- Check the condition of the blade to ensure that no teeth are missing, damaged or deformed and the blade is not cracked or split. If any of these conditions apply, replace the blade immediately.
- Ensure that the saw blade type and width are suitable for the material to be cut
- Check that the blade width is within the minimum and maximum permitted on the machine and that the thickness of the blade is suitable for the diameter of the wheel.
- Some machines have more than one cutting speed. For most wood cutting applications the faster of the speeds should be used.
- Check the condition of the table insert. Replace it immediately if it is damaged or showing signs of wear.
- Adjust the guard as close as possible to the work piece being cut.
- Check that access doors are fully closed and that the latches are secure.

3. Whilst machining

- Never apply sideways pressure to the blade as this may cause the blade to break
- Care must be taken when cutting wood with knots, nails or cracks in
 it and / or dirt on it, as these can cause the blade to get stuck. If this
 happens, switch the machine 'OFF' immediately and follow the procedure
 detailed in the manual to remove the blade from the work piece.
- If cutting cylindrical timber use a suitable jig to prevent twisting of the work piece.

3.1 Stand



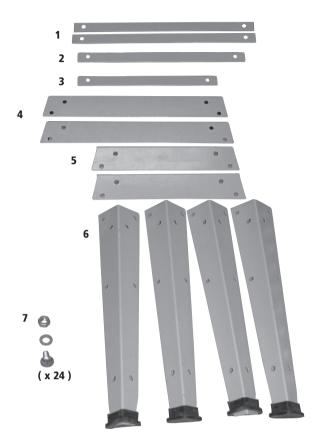


CAUTION! The machine is heavy. Additional help or a suitable lifting device or support will be required for lifting the machine onto the stand.

Stand

- 1. 2 x Long mid brace supports
- 2. Medium mid brace support
- 3. Short mid brace support
- 4. 2 x Long top brace supports
- 5. 2 x Short top brace supports
- 6. 4 x Legs
- 7. 24 x Stand fixing nuts bolts and washers (each)
- 8. 4 x Long fixing bolts, nuts and washers



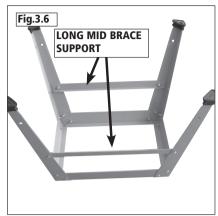






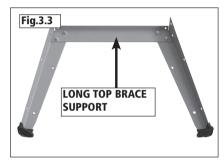
Note: When assembling this legstand do not fully tighten the nuts and bolts until the assembly is complete.



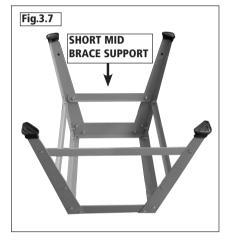


3.2 Stand Assembly

- 1. Locate the first leg and secure it to one of the long top brace supports using the nuts, bolts and washers supplied **Fig.3.2**.
- 2. In the same way, attach the second leg to the brace support **Fig.3.3**.
- 3. Locate the short top brace supports and fix them to the legs as shown **Fig.3.4**.
- 4. Continue in this way until all of the legs and top brace supports have been fitted **Fig.3.5**.
- 5. The locating holes a third of the way down each leg are for securing the mid brace supports. Fix the long mid brace supports to the frame using the nuts, bolts and washers **Fig.3.6**.
- 6. Finally, fit the short and medium mid brace supports to the shorter sides **Fig.3.7**. The short mid brace support is fitted to holes positioned two thirds of the way up each leg. The medium mid brace support is positioned in the lower holes in each leg.









1. Feed the long fixing bolts up through the stand and secure the four corners using the washers and bolts provided **Fig.3.10**. Once this is achieved the whole stand can be fully tightened ready for the bandsaw to be fitted.

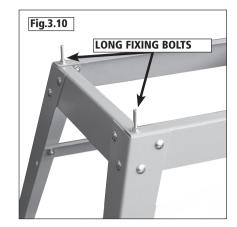
3.4 Fitting the bandsaw to the stand





CAUTION! The machine is heavy. Additional help or a suitable lifting device or support will be required for lifting the machine onto the stand.

- 1. Lift the bandsaw over the stand. and place the long fixing bolts through the four location holes in the bandsaw base
- 2. Secure the bandsaw to the stand with the remaining washers and nuts

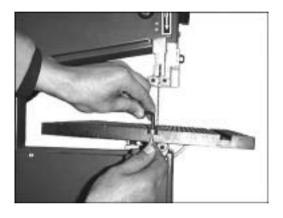


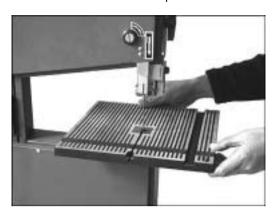
1.3 Final Assembly and Installation

Unpack machine and check for any visible damage which may have occurred during transport. If a damage is detected notify your dealer immediately.

This machine is shipped partly disassembled saw table, Mitre Fence and star knob have to be installed prior to use.

- Remove the wing nut and Hex. socket head cap screw the table.
- Place the table onto the upper table trunnion.
- Install to trunnion with 4 each serrated lock washer and hexagon head screw M6x12.
- Attach the wing nut and Hex. socket head cap screw to table with the wrench Hex.
- Place table insert into the table center hole (table insert with wide slot for bevel cuts only).
- Place the star knob into the hole on the frame







After installation adjust the table so that the sawblade runs through the center of the table insert's slot.

Centering the table

- Loosen the screws holding the lower table trunnion.
- Move table sideways as required, until sawblade runs through the center of table insert.



Setting the Table Square with the Sawblade

- The saw table can be tilted up to 45°. To tilt, loosen the wing nut of the table trunnion.
- Loosen the wing nut on the turnnion and adjust the table at 90°. with the blade.
- Check the table with a square to make sure the table is 90°. with the blade. If an adjustment is necessary, loosen the screw and adjust the pointer to 0°.



To ensure sufficient upright stability of the machine it should be bolted to floor, bench or table, or mounted on the Workstand BAS, available as optional accessory. For this purpose $4 - \Phi 6.5$ mm holes are provided in the machine's base plate.



Dust Collection

The machine is fitted with a dust extracton port of 60mm diameter.

It is recommended that when in use, the machine is connected to a suitable dust extractor.

2.0 Band Saw Settings

2.1 Changing and Setting the Saw Blade

This band saw is factory-equipped with a general purpose wood cutting blade, the blade set. To change the blade, remove the wing nut and screw from the table. Then slacken the blade tension by turning the hand wheel on top of the upper wheel housing.

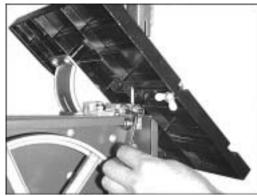
Fit new blade and tension lightly. The blade should run in the center of the rubber lined band saw wheels or else it may jump of. To check tracking, turn upper wheel by hand. If required, adjust tracking with the knurled handle at the rear of the upper wheel housing.



2.2 Blade Guiding

The saw blades guide of this band saw ensure an exact guiding of the blade for clean cuts. When using narrow blades ensure that the lower blade guide positively supports the blade from both sides and the rear. Set the





bearings of the upper blade guide to within approx. 0.5 mm of the blade, and the large thrust bearing against the back of the blade, just clear of it. Do not set the bearing too close, as the friction generates heat, which may have an adverse effect on the bearings and the saw blade as well.

2.3 Setting the Cutting Height

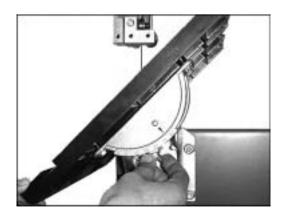
The upper blade guide should always be set as close as practical against the work. To adjust, loosen the wing nut at the side of the upper wheel housing, and set the blade guide to the required height. Tighten wing nut after setting.



2.4 Saw Table Tilt

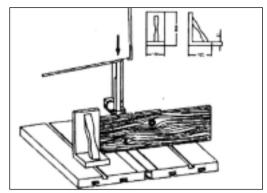
For bevel cuts the saw table tilts steplessly through 45° . To tilt, loosen the wing nut on the table trunnions, set table to the required angle and tighten the wing nut again.

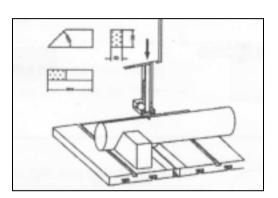
It is recommended to verify the correct angle setting by making trial cuts in scrap wood.



2.5 Safety Information

- 1. Check that all guards are in place and securely locked before switching the machine on.
- 2. Always disconnect from power when servicing this machine.
- 3. Do not use bent or cracked band saw blades.
- 4. Replace table insert if slot has enlarged.
- 5. When cutting round stock use a suitable jig of fixture to keep the work from turning.
- When cutting boards in an upright position use a suitable push block to prevent kickback.
- 7. Exchange the standard table insert against the one with the wide slot before tilting the table.
- 8. To keep health risk to a minimum it is recommended to always connect this band saw to a dust collector having an air flow rate of at least 20 m/s.





The most common hazards associated with the operation of band saws ate the following:

- a hazard by the running saw blade, e.g. contact with the teeth of the blade.
- Flinging of cutoffs or knots.
- Work-piece kickback

The principal hazard areas of a band saw are:

- the work area
- the area around a running machine
- the kickback area

despite the use of the specific safety devices and compliance with all relevant regulations for the prevention of accidents, when operating a band saw the following residual risks remain:

- hearing damage by excessive noise
- danger of accidents in the unprotected cutting area of the running saw blade
- danger of injury when changing blades (danger of cuts by the sharp teeth)
- endangering by flung about workpieces or parts
- squashing of fingers
- danger of injury by kickback of workpieces
- health risk caused by the dust emission, especially from oak and beech saw dust.

2.6 Electrical Installation

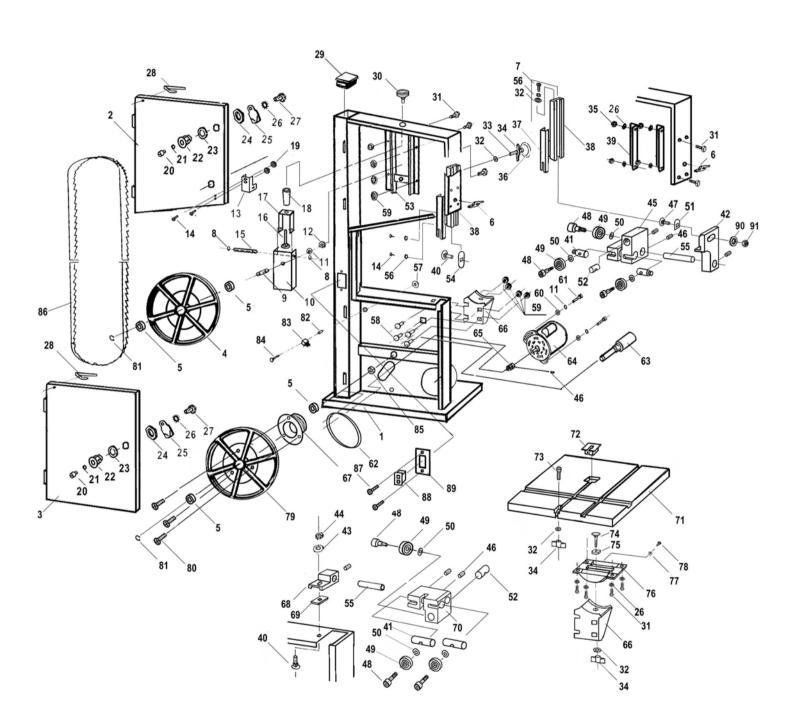
This band saw is equipped with a 0.35 Kw 230V single-phase motor. Connect to a proper grounding type receptacle.

Have damaged power cables replaced at once by a qualified electrician. Risk of electric shock if operated with a damaged power cable.

Children should not operate this band saw.

5.0 Spare parts list

Key No.	Description	Key No.	Description
1	Band saw frame	47	Carriage bolt
2	Door upper	48	Hexagon screw
3	Door lower	49	Bearing ball
4	Upper wheel	50	Washer
5	Bearing ball	51	Bolt guide
6	Wing nut	52	Mount shaft
7	Pan head tapping screw	53	Tension angle
8	Star lock cap	54	Bolt guide
9	Bearing bolt upper	55	Lower guide shaft
10	Wheel carrier bracket	56	Lockwasher extend
11	Spring washer	57	Hex. nut with flange
12	Hex. nut	58	Carriage bolt
13	U-mount	59	Hex. nut with flange
14	Pan head screw	60	Washer
15	Shaft mount	61	Hex. socket head cap screw
16	Carriage bolt	62	J-belt
17	Blade tensioner	63	Bearing bolt lower
18	Blind rivel nut	64	Motor
19	Preruling torque type hex nut	65	Motor pulley
20	Slotted insert	66	Table trunnion lower
21	Spring washer	67	Wheel pulley
22	Housing	68	Lower guide mount
23	Washer	69	Pin guide seat
24	Hex. nut	70	Lower guide body
25	Tongue	71	Table
26	Lockwasher extend	72	Table insert
27	Hex. screw	73	Hex. socker head cap screw
28	Leaf spring	74	Carriage bolt
29	Lamello plug black	75	Glide piece
30	Star knob	76	Table trunnion upper
31	Hex. screw	77	Scale
32	Washer	78	Pan head tapping screw
33	Hex. screw	79	Lower wheel
34	Wing nut	80	Pan head cross screw
35	Hex. nut	81	Ring-retaining
36	Knurled thamb screw	82	Spacer bushing
37	Blade guard	83	Brush strip
38	Roller guide carrier extrusion	84	Carriage bolt
39	Guide angle	85	Hex. nut
40	Carriage bolt	86	Blade
41	Adjusting shaft	87	Pan head cross screw
42	Upper guide mount	88	Lock switch
43	Washer	89	Cover-switch plate
44	Preruling torque type hex nut	90	Washer
45	3-roller guide ass'y	91	Hex. nut
46	Screw socket set		





WARRANTY

WARRANTY

1. WARRANTY

- (a) We warrant that this **carbatec**. product will be free from defects caused by faulty workmanship or faulty materials for a period of 1 year from date of sale.
- (b) This warranty is in addition to other rights and remedies you may have under a law in relation to the goods.
- (c) This warranty does not apply in any of the following cases:
 - (i) defects arising from:
 - (1) fair wear and tear;
 - (2) corrosive atmosphere;
 - (3) damage or injury caused by deliberate act, lack of care or failure to comply with the recommended care and maintenance for the goods;
 - (4) improper use of the goods;
 - (5) alterations or repairs (not made by us) to the goods;
 - (ii) defects arising from an event outside of our control such as fire, flood, earthquake or other natural calamity, motor vehicle or other accident, strike, civil unrest, terrorism or war;
 - (iii) to accessory items such as after-market jigs, accessories or other items which are not sold or serviced by us and which are not sold with or were not included with the main unit purchased; or
 - (iv) to wearable parts such as drive belts/shafts, bearings, bandsaw tyres, motor brushes, blades or abrasive belts/discs or other cutting or machining implements.
 - (v) damage caused to any electrical component, where connected to a power supply outside the country for which it was designed (namely Australia or New Zealand).
 - (d) If this warranty applies and you have complied with the procedure below for making a claim, we will, at our election, either repair the goods (or those parts of the goods recognised as defective) or will provide a replacement within a reasonable time at our expense.
 - (e) If this warranty applies, the procedure for making a claim is:
 - (i) you must contact us by email;
 - (ii) you must include in the email the following information:
 - (1) a copy of the order or receipt for the goods;
 - (2) the serial or batch number printed on the machinery manufacturing plate; and
 - (3) a detailed description of the fault and how and when it arose; and
 - (iii) if the fault is a type covered by this warranty, we will then make arrangements with you for the return of the goods to us (for repair or replacement) at our cost using our transport providers or we may decide to attend at your premises to repair or replace the goods.
 - (f) Our liability (and that of our resellers) under this warranty is wholly limited to repair or replacement of the goods (or those parts of the goods recognised as defective) in accordance with the procedure above and you have no right to other compensation, costs or damages under this warranty. But this does not mean that you may not have other rights under a law in relation to the goods.
 - (g) If following our inspection of goods returned by you under this warranty it is found that this warranty does not apply and you are not otherwise entitled to repair or replacement by us, you must, if requested by us, reimburse our costs including parts, labour and freight.
 - (h) This warranty is not transferable and only the person who purchased the goods may make a claim.
 - (i) Where the goods have been exported outside Australia or New Zealand, the Company may not require the Purchaser to return any allegedly faulty or defective Product for evaluation. However, the Company has the right to request the return for evaluation at purchasers cost.

2. STATUTORY NOTICE

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

3. CONTACT DETAILS

Carbatec Pty Ltd ABN 84 010 706 242 info@carbatec.com.au | Phone 1800 658 111 | www.carbatec.com.au 128 Ingleston Road, Wakerley, QLD Australia 4154

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